

## Commercial Cleaning Protocol

### Walter Case Study

*For coworking space in Quebec*

|                      |                             |
|----------------------|-----------------------------|
| <b>Client:</b>       | Coworking Space in Montreal |
| <b>Written by:</b>   | MOM Cleaning                |
| <b>Surface Area:</b> | 4,000 sq. ft.   70 people   |



**Jean-Rony**  
*Operations coordinator*

## Cleaning protocol objectives

*Real case study – 70 people, 4,000 sq. ft.*

- Ensure a clean, safe work environment compliant with professional hygiene standards.
- Maintain impeccable visual cleanliness to reflect the company's professionalism while protecting materials.
- Reduce the risk of germ spread in shared areas such as handles, meeting rooms, or dining areas.
- Adapt cleaning schedules to tenants' specific situations, foot traffic and task sharing with the client.

## Walter Montreal

|           |                                                            |
|-----------|------------------------------------------------------------|
| Type      | Coworking and event space                                  |
| Location  | Old Port of Montreal                                       |
| Area      | 4,000 sq. ft.                                              |
| Team      | 70 people                                                  |
| Customers | Professionals renting spaces for atmosphere and networking |



## Areas cleaned and cleaning frequency

| ZONE                            | FREQUENCY  | DETAILS                                                       |
|---------------------------------|------------|---------------------------------------------------------------|
| Reception and work areas        | 3×/week    | Disinfection of surfaces, handles, desks and phones           |
| Meeting rooms                   | 3×/week    | Full dusting, floor washing, emptying trash bins              |
| Coffee corner and kitchen       | 3×/week    | Cleaning of appliances, countertops and waste management      |
| Restrooms                       | 3×/week    | Complete disinfection according to sanitary protocol          |
| Break room                      | 2×/week    | Vacuuming carpets and washing floors                          |
| Event room                      | On request | Cleaning and organization according to client requests        |
| Tenant – Specific cleaning plan | 1×/week    | Specific cleaning plan, emptying trash bins and restroom area |

*Hypoallergenic, odorless cleaning products compliant with VOC standards. InnuScience range — MOM Cleaning's preferred eco-responsible supplier.*

## Observed results

### ✓ Enhanced professional image

A clean environment that reflects the company's professionalism to clients and visitors.

### ✓ Improved customer feedback

Users enjoy a clean, dust-free environment.

### ✓ Less internal management related to cleaning

The management team can focus on client relations and creating the workspace atmosphere, as the core service is perfectly delivered.

### ✓ Longevity of equipment and furniture

Fabrics, woodwork, and all other surfaces maintain a good appearance.

### ✓ Communication facilitated

With the support and flexibility of the franchisee, the client can easily communicate special requests which are immediately addressed.

## Client testimonial

*« We have been working with MOM Cleaning for 2 years now for the cleaning of our office spaces.*

*The team is great and everything is always impeccable, which contributes to providing a pleasant workplace for our members. Thank you! »*

— Walter Coworking and Event Space

## About MOM Cleaning

MOM Cleaning specializes in commercial cleaning, where rigor, hygiene, and consistency are essential.

Founded in 2004 in the Town of Mount Royal, our company serves office spaces, coworking spaces and other institutional sectors with the same standard of quality.

**Every week, we clean and disinfect over one million square feet across Quebec.**



**1 MILLION +**

Square feet cleaned and disinfected weekly.



**4.8/5**

Based on 142 reviews on Google.



**300+ SATISFIED CUSTOMERS**

From a wide range of industries



**Phone**

1-866-225-5666



**Website**

[momcleaning.com](https://momcleaning.com)



**Quote**

Request a quote